

MEDICAL APPOINTMENT CANCELLATION/NO SHOW POLICY

Thank you for trusting Precision Eye Care for all your Ophthalmologic needs. When you schedule an appointment with Precision Eye Care, we set aside enough time to provide you with the highest quality care. Should you need to cancel an appointment, please contact our office as soon as possible, and no later than 24 hours prior to your scheduled appointment. This gives us time to schedule other patients who may be waiting for an appointment. Patients who opt to cancel or no show for appointments will be subject to the following:

- **Effective August 15, 2022**, any established patient who fails to cancel or show for an appointment and has not contacted our office with at least 24 hours' notice will be charged a \$35.00 fee.
- If an established patient "no shows" three times, the patient may be dismissed from Precision Eye Care for noncompliance of medical treatment.
- Any new patient who fails to cancel or show two times will not be contacted or rescheduled.
- The fee is charged to the patient, not the insurance company, and is due at the time of the patient's next office visit.
- As a courtesy, two appointment reminder calls are made to you; one week prior to your appointment and two days prior to your appointment. If we do not speak with you at this time, the above Policy will remain in effect.

We understand that there may be an unforeseen emergency and you may not be able to keep your scheduled appointment. If you should experience extenuating circumstances please contact the Front Office Manager, who may be able to waive the fee. You may contact Precision Eye Care 24 hours a day, 7 days a week at the number below. Should it be after regular business hours Monday through Friday, or a weekend, you may leave a message.

Thank you,

Precision Eye Care Staff